

1st Sept 2015

DR I GILKAR SURGERY– Newsletter

Please make sure that you keep us up to date with your mobile number as we do send out text message reminders, if you would like to opt out of this please let us know .

YOU SAID, WE DID

From a recent survey that took place within the surgery we saw a trend in people wanted a reception area where they could speak with our reception staff confidentially. Therefore we have a separate room if you wish to speak to staff privately.

DID NOT ATTEND APPOINTMENTS: A WASTE OF TIME

REMEMBER : ALWAYS TO CANCEL APPOINTMENTS YOU NO LONGER REQUIRE!

“5 Hour of GP time, 4 hours of Nurses time and 1 hour of Healthcare time A WEEK IS WASTED”

Only you can help. Please let us know as soon as possible if you no longer require or cannot make your appointment as last minute cancellations are wasted appointments. So next time you are unable to get a GP appointment as quickly as you would like, think of all these missed appointments.

ULTRASOUND CLINICS

We provide an ultrasound service at the surgery , which is used by 18 different practices, We have three clinics every fortnight this is for convenience for our patients, and so they do not have to wait on the waiting list.

DID YOU KNOW

We have an arrival screen next to the call screen, to avoid queuing in reception try using the arrival screen.

Its simple and easy to use.

CHAPERONES

There are occasions when patients need to be assessed by a doctor which might involve intimate examinations. The practice is committed to putting patients at ease whenever possible, and if you wish for a chaperone to be present during Examinations please do not hesitate to ask the receptionist on booking the consultation with the doctor/nurse or during your consultations.

